

MICROSOFT TEAMS COMMUNICATION ENABLEMENT SERVICES.

Business Voice & Tenant Configuration Package.



Overview

This package provides configuration of Microsoft Teams to enable organizations to communicate with prospective clients using a dedicated business telephone number in the DMV (Washington DC, Maryland, Virginia) area.

The solution includes Microsoft tenant configuration, Teams voice setup, and administrative support to ensure reliable inbound and outbound calling.

Microsoft Tenant Configuration

Deliverables:

- Creation or validation of Microsoft 365 tenant.
- Domain verification and DNS configuration
- User account setup
- License assignment (Teams-enabled plans)
- Security baseline configuration

Key Points:

- Structured identity management
- Secure administrative control
- Scalable user environment

Teams Phone System Setup

Deliverables:

- Activation of Teams Phone capabilities
- Procurement and configuration of one DMV-area telephone number
- Call routing and auto-attendant configuration
- Business hours and voicemail setup
- Call testing and validation

Key Points:

- Single professional business number
- Centralized inbound call management
- Location-based presence in DMV market

Call Management & Clients Outreach Enablement

Deliverables:

- Outbound calling configuration
- Call forwarding and delegation setup
- Basic call queue configuration (if required)
- User training session (basic usage)

Key Points:

- Professional client communication
- Reliable inbound/outbound calling
- Structured call handling

Support & Tenant Administration

- Ongoing tenant support (basic administration)
- License management
- User additions or modifications
- Troubleshooting assistance

Key Points:

- Operational continuity
- Controlled user management
- Secure communication environment

Value Proposition

- Professional DMV-area business presence
- Unified communication platform
- Secure Microsoft-based infrastructure
- Scalable for future expansion
- Improved accessibility for prospective clients

Ideal Customers

- SMEs entering the DMV market
- Professional service firms
- Remote or hybrid organizations
- Businesses requiring centralized call management

Summary

This package delivers a fully configured Microsoft Teams voice environment with a dedicated DMV telephone number, supported by structured Microsoft tenant administration. The solution enables professional client outreach, centralized communication management, and scalable growth within a secure Microsoft ecosystem.